

Date APRIL 13/2022

QBHL Annual Report

It has been a busy year. We have had a few leaks this year, not restricted to one area, but kind of spread out. I would just imagine it is a sign of an aging infrastructure. One that we are continually attempting to upgrade and improve.

We have also introduced a good number of services into the district. Some spread out, but we did have a small subdivision go up on Kenmuir, and there is a pending subdivision on Horne Lake Road. Can't stop progress.

This winter we had a great many freeze ups, and when the thaw came we had a great many leaks. This lead us into a frantic search as we were having trouble keeping up with the demand with all these leaks happening. I can't stress enough the importance of winterizing your outside water utilities before the winter freeze. It would certainly save the district a lot of time and money, and even more important, it would relieve a lot of undesired stress.

We did have two major line breaks this year, one on Kym Road, and one under the Big Qualicum River bridge. The one on Kym road was repaired in a day, but the break under the bridge was a lot more complicated. We ended up relocating this connection a little further down the highway as to prevent this situation from reoccurring again. This project took several days and a temporary water shut down for part of the system. We apologize for any inconvenience that this might have caused but unfortunately could not be prevented.

And I did forget, we had a third major main break on Cochrane road. This also required a partial shutdown to the ratepayers, and again I apologize. This was a major break and also took a couple of days to repair, but all is good now.

If anybody has notice that fire hydrant that is bagged and out of order just down from Tans food hut on the Highway, not to worry, it was damaged in a vehicle accident, covered by ICBC, and is going to be replaced shortly.

That is about all I have to report for 2021, it was pretty much a normal year in operations. If anyone has any questions please feel free to ask and we will continue to do our best to serve you good water to the best of our ability.

Thank you

operator# 6464

